

ULTRA-ALL-INCLUSIVE

A beachfront base in Hurghada Plaza

Find all the details you need for a great stay at Hilton Hurghada Plaza.



With the Ultra All-Inclusive package, you can enjoy the following services free of charge:

Food & Drinks

- Premium amenity including a bottle of wine upon arrival
- Hot and cold drinks, including:
 - Premium local alcoholic drinks
 - Local spirits & premium local spirits
 - 24-hour alcohol service
- Unlimited 2-course set menu at a la carte restaurants:
 - Lophelia Seafood Restaurant
 - Turkuaz Turkish Restaurant
- In-room minibar: Soft drinks & beer, refreshed daily

Other Amenities & Discounts

- Unlimited laundry service
- 20% discount at the spa
- Water sports discount: tours: 10% off group tours, 20% off private tours
- 10% discount on imported spirits
- 20% discount on romantic beach dinner
- Tennis, Padel, Squash and Billiard once daily subject to availability



Dining Options

Rostrata Main Restaurant

Breakfast 07:00 – 10:30

Lunch 13:00 – 15:00

Dinner 18:00 – 21:30

Beverages during meals:

Local House Wine by Glass, Draft Beer, Local and Premium Local Spirits and Cocktails, Soft Drinks.

During breakfast, no alcoholic drinks are served in the restaurant.

All beverages are served one glass per person for consumption inside the outlets only.

Please avoid taking any glass or chinaware to the pool or beach areas to maintain health and safety standards.

Poseidon Café

Operating from 08:00 until 23:00.

Charges apply for all services at this outlet.

Bluefin Pool Bar

From 09:00 – 17:00

Beverages: Draft Beer, Local and Premium Local Spirits and Cocktails, Soft Drinks.

Coquina Lobby Bar

The Ultra-All-Inclusive drinks menu is served from 11:00-Midnight.

Delphine Pool and Bar Adults Only

From 09:00 – 17:00

Beverages: Draft Beer, Local and Premium Local Spirits and Cocktails, Soft Drinks.

Sands Beach Bar

From 09:00 – 17:00

Beverages: Draft Beer, Local and Premium Local Spirits and Cocktails, Soft Drinks.

Food: Breakfast pastries served from 11:00 – 13:00, Snacks from 13:00 – 17:00,

Ice-Cream from 15:00 – 17:00.

Lophelia Seafood Restaurant

Every day from 18:00 - 21:30 (Last orders 21:00)

Set 3-course menu included without limitation during stay. With prior reservation

Turkuaz Turkish Restaurant

Every day from 13:00 - 21:30 (Last orders 21:00)

Set 3-course menu included without limitation during stay. With prior reservation

Anaconda Bar and Lounge

Every day from 23:00 - 02:00

Haneen Tent (Operated by Third-Party)

Located at the Plaza Marina, operating from 12:00 – Midnight, for an authentic, relaxed Oriental atmosphere



In-Room

Tea & Coffee

Replenished daily upon consumption.

Mini Bar

Please press 0 or the Magic button to place your order (soft drinks, local beer, water).

Water Consumption

Tap water in guest areas is not recommended for drinking. Bottled water is provided in guest rooms, and water by the glass is available in all outlets.

Takeaway Packs

Please order one day in advance (until 20:00). Please press 0 or the Magic button to place your order.

In-Room Dining

24 hours - Menu and ordering service available via QR code in the room. (chargeable).

In-Room Services

For all in-room service requests, orders, or general enquiries, please contact our dedicated Magic Team by pressing 0 or the Magic Button on your in-room telephone.

Services

Entertainment

Daily live shows from 21:30.

Daily Mini Disco from 20:30.

Please see the Reception Desk for the full schedule.

Towels

Beach Towels are available at the Towel Centres and can be exchanged daily.

*Only one towel card per person is provided, and exchange of towels should be done individually.

Sunbed Reservation

Kindly note that it is not permitted by the hotel association committee to reserve sunbeds. Any towels left unattended on the sunbeds, will be removed by our Recreation Team.

Kids' Entertainment

Clownfish Aqua Park and Kids Area from 10:00 – 17:00

Internet

Free Wi-Fi access (standard speed), Hilton Honors Diamond members can enjoy premium speed free of charge

Services

Sports and Recreation

The Fitness Centre is operating 24/7 via key card access. Gym instructor is available from 7:30—22:00 daily. The gym operates under 24 hours CCTV surveillance and is only accessible over 18 years. Appropriate sports shoes must be worn at all times.

Tennis, Padel & Squash – please contact the Concierge desk for details and reservations.

Billiards Table – please contact the Concierge desk for details and reservations

Table Tennis – Located at Bluefin Pool

Do Not Disturb

In your room, you will find a switch beside the bed to notify our team Do Not Disturb, or Clean Room.

Beach

Animation activities take place on the left side of the beach, or you can enjoy our quieter area on the right side of the beach for rest and relaxation.

Red Flag

To enjoy your day without interruptions, you are kindly requested to tie the red flag on your umbrella or sunbed. The red flags are available at the Towel Centre.

Safe Box & USB Chargers

There is a safe box and USB charger available on your umbrella on the beach free of charge. Please check with the recreation team for any assistance. The Management of Hilton Hurghada Plaza takes no responsibility for valuables left in/outside the safe box or in an open safe box.

Room Cleaning

Room servicing will be upon request at your preferred time and frequency. Please press the Magic button to arrange timing of servicing your room. Please keep your safe box locked all times.

Linen/ Bathrobes

Linens, Pillows and Bathrobes may not be taken on excursions due to hotel hygiene regulations.



Services at a Charge

Spa (20% discount on spa treatments)

Available from 09:00 to 18:00 (chargeable)

Romantic Dinner

Available upon request, 20% discount
(chargeable, reservations required 24 hours prior)

Aqua Centre

Available from 09:00 to 17:00 (chargeable)
10% on group excursions and 20% on private tours

Limousine

Available upon request (chargeable)

Doctor Services

On-call doctor available 24-hours (chargeable)

Tattoos/ Henna

Not recommended for safety. Hotel management will not be held responsible for any damage or injury related to these services.

Local Legislation

Please follow and pay close attention to the safety instructions placed in the hotel.

Health & Safety

Please be advised that it is not permitted to bring food, drinks or water from outside the Resort for food safety reasons.

Tenants

The Hotel accepts no liability and will not pay any compensation for incidents or complaints caused by Third Parties such as hotel vendors (shops, water sport centers, sport activities, etc.).

Outside Visitors

Outside visitors are permitted in the hotel outlets and lobby area only.

Premium & Imported Spirits

Available at an additional charge in dedicated outlets, 10% discount on imported spirits.

Shisha

Offered only in designated outdoor outlets at an additional charge. The hotel reserves the right to confiscate any unauthorized shisha equipment.

- The Ultra-All-Inclusive package is designed for your personal consumption only – it is not transferrable to a third party.
- Should you have any further questions or would like to make any reservations for the above activities, please contact the concierge team at the reception desk.

Laundry

Unlimited complimentary laundry service

Shopping

Gift shop and jeweller in the lobby area (chargeable)